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Version: 1.0

User manual

Smart Safe Box
SBX302



To register your product as well as obtain support, please go to:
www.philips.com/support

Models and specifications

Models	Outside dimensions (H×W×D)	Weight
SBX302-5PC	550×450×390 mm	42.3 kg

Please read this user manual carefully before using this product.

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Kind reminder:

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Get to know your smart safe box

1. Top drawer

2. Second-tier drawer

3. Door

4. Base

5. Night light
6. USB output port

7. Type-C input port

8. Wireless charging area

9. Unlocking panel

10. Setting module
11. Jewelry box

12. Shelf

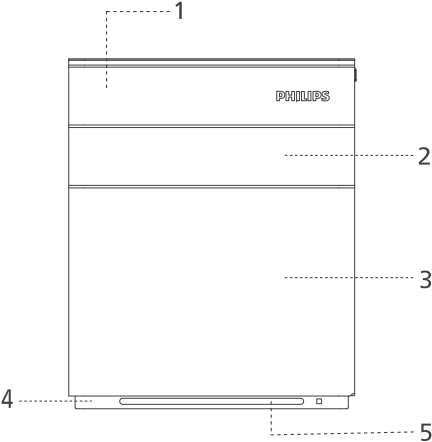
13. Key hook

14. Locking bolts

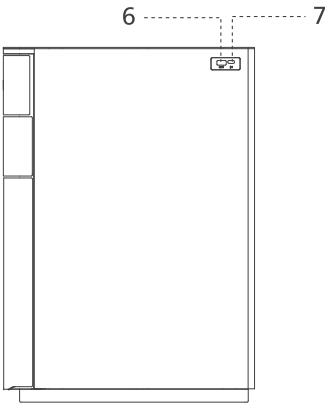
15. Hidden compartment
16. Battery compartment

17. Emergency system keypad

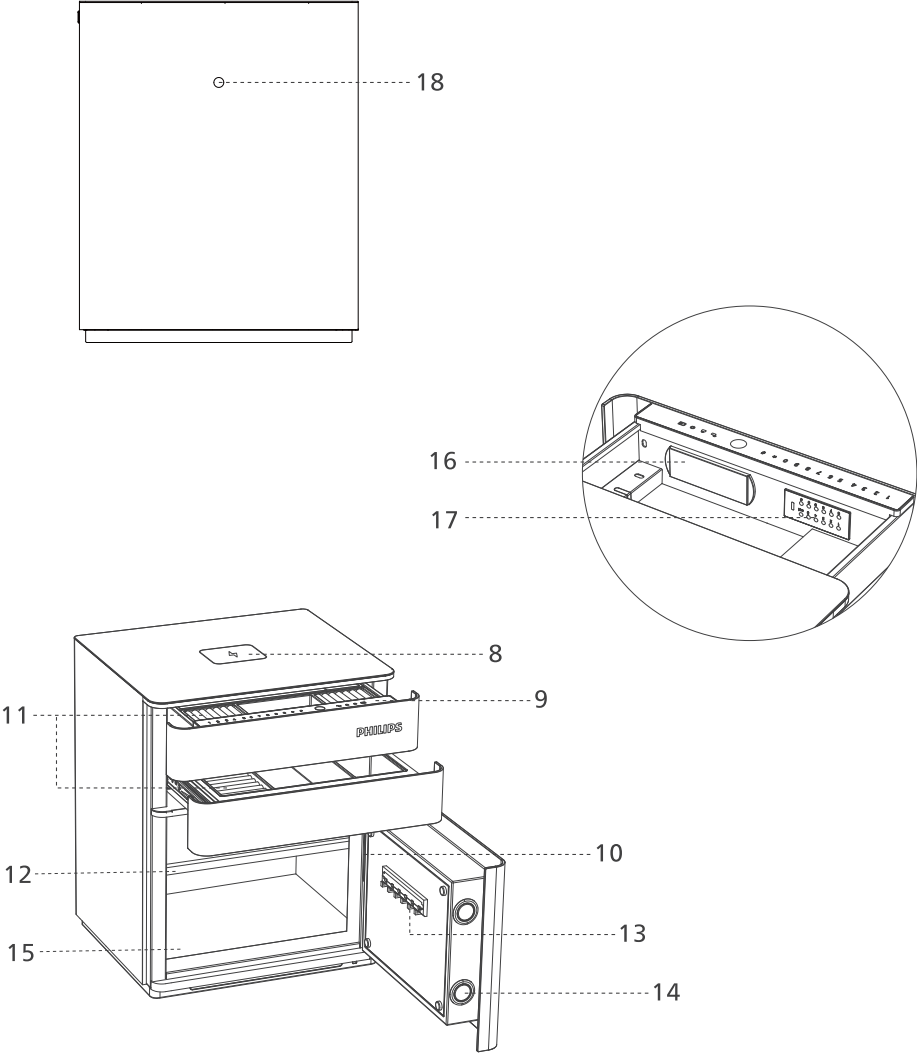
18. Mechanical key hole



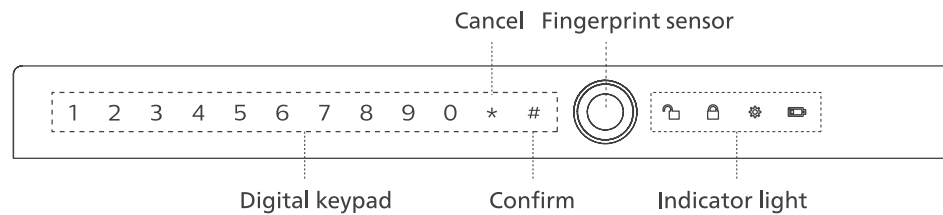
Front view



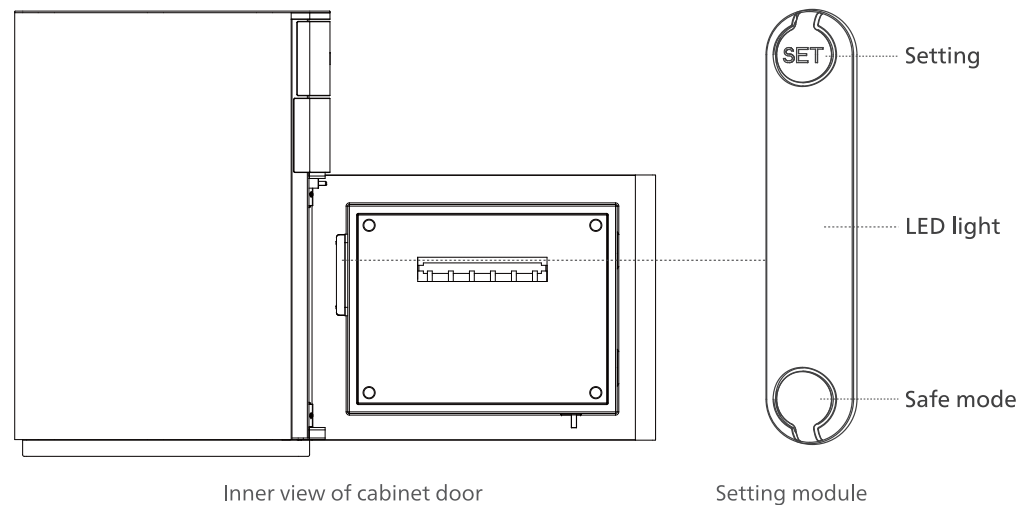
Right side view



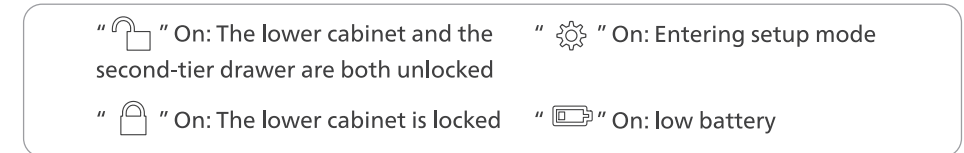
Unlocking panel



Setting module



Indicator light diagram



First use

1. Gently press the top drawer to remove the jewelry box inside, and install four 5A batteries in the battery compartment.
2. As shown in Figure 1, place any fingerprint to activate. Voice prompt: "Please select 1 open the draw, 2 open the cabinet door." (Or touch the keypad, enter default code "123456," then press "#".)



Figure 1

Notes:

1. Press "*" to delete the last digit.
2. Virtual Password: When unlocking, any digits can be entered before or after the correct password. As long as the correct sequence is entered continuously, access will be granted. This function does not apply when setting a new password. Maximum length: 20 digits. (Example: 123456 → "123456" is recognized as valid.)
3. Follow the voice prompts during operation.

Register fingerprint and PIN code

1. Open the cabinet door. As shown in Figure 3, press the "Settings" button at the top of the setup module. At this point, the voice prompt will say, "Please enter fingerprint or PIN code." allowing you to proceed to the next step.
2. As shown in Figure 2, place your finger centered on the fingerprint reader. The voice prompt will say, "Please press your finger again." Remove your finger and repeat pressing 4 more times. The voice prompt will say, "Fingerprint configuration succeeded." If the red light flashes, it indicates the registration failed.
3. After successfully registering your fingerprint, you can continue to set a password. Enter a 3-8 digit password and press "#" to confirm. The voice prompt will say, "Please enter your password again." After re-entering the password, press "#" to confirm. The voice prompt will say, "Configuration succeeded." indicating the password has been set. If the voice prompt says, "Misconfiguration. Please enter again." the password setup failed and needs to be reconfigured.

⚠ Notes:

1. This product supports up to 20 fingerprints. For easier fingerprint recognition, please register each finger 2-3 times.
2. This product supports 1 password. If you enter it incorrectly, press the "*" key to delete one digit at a time.
3. If there is no operation for 10 seconds, the system will automatically exit.



Figure 2

Delete fingerprint and PIN code

As shown in Figure 3, press and hold the "Settings" button for 3 seconds. The voice prompt will say, "Initialization successful," and the system will erase all passwords and fingerprints, restoring it to factory settings.

⚠ Note: This product does not support the deletion of individual keys.



Figure 3

Enhanced security mode

1. Press and hold the "Mode" button for 3 seconds to switch to security mode. When security mode is activated, the voice prompt will say, "Entered security mode." Press and hold the "Mode" button again to cancel security mode.
2. In Enhanced Security Mode, both fingerprint and password verification are required. After successfully verifying the fingerprint or password, the voice prompt will say, "Please enter the second unlocking key." After entering the second key and passing the verification, the drawer or cabinet door can be opened.

Notes:

1. Security mode requires the registration of 1 password and at least 1 fingerprint to be used. This product supports 1 password. If you enter it incorrectly, press the "*" key to delete one digit at a time.
2. In normal mode, any registered password or fingerprint can open the cabinet.
3. In security mode, restoring factory settings will cancel security mode.

Dual system design

This product is equipped with a dual-system design. Under normal circumstances, the primary system is used. The secondary system serves as a backup. If the primary system fails and the fingerprint or password cannot unlock the safe, the secondary system can be activated to open the safe.

 **Note:** For security reasons, the method of using the secondary system is not disclosed in this manual. If the primary system of your safe becomes completely unavailable, please contact us. We will provide instructions for activating the secondary system.

Shock alert

1. Press the "*" key, and the voice prompt will say, "Shake alert is on." indicating that the vibration alarm is turned on. After each door opening, the vibration alarm will automatically turn off.
2. When the system detects a certain level of vibration, the loudspeaker will sound an alarm for about 60 seconds. During this time, entering the correct fingerprint or password will deactivate the alarm.

 **Note:** The system is set to have the vibration alarm off by default. Restoring factory settings will return the system to its default state.

Error alert

If the fingerprint is entered incorrectly 5 times in a row or the password is entered incorrectly 3 times, the system will activate the error alarm. The loudspeaker will sound an alarm for about 60 seconds, and the system will lock for 3 minutes. During this period, no operations can be performed on the safe.

Low battery alert

When the system detects that the power supply is below 4.8V, it will activate the low battery alarm, and the voice prompt will say, "Low battery, please replace the battery." Please replace the batteries promptly.

 **Note:** When the low battery alarm occurs, please replace the batteries immediately. Otherwise, the low voltage may affect normal operation!

Door left-open alert

When the system detects that the cabinet door has been left open for an extended period, the voice prompt will say, "Please close the door behind you." with a "beep" reminder. Please ensure the door is properly closed.

Charging function

Use a 25 W or higher charger (or an adapter with the same specifications) and connect it to the Type-C port on the side of the cabinet to power the safe.

Wireless charging

After the safe is connected to the power supply, place your phone on the designated charging area on the top of the safe for quick charging.

Wired charging

After the safe is connected to the power supply, you can use the USB port on the side of the cabinet to connect a data cable and charge your phone or other devices.



Notes:

1. Wireless charging is only supported for models that feature this functionality.
2. The current for devices connected via wired charging must not exceed 2A.
3. This product does not support wired charging for some devices due to compatibility limitations. Please use wireless charging for the best experience.

After-sales support

If you encounter any problems when using the product, please contact local authorized distributors.

Warranty card

Model of product		Serial number of product		
Invoice No.		Seller		
Address of seller				
Date of sales		User name		
Contact of user		Address of user		
Failure description				
Maintenance records	Date	Issue	Maintenance staff	User signature